

Program Count Louisville Free Public Library



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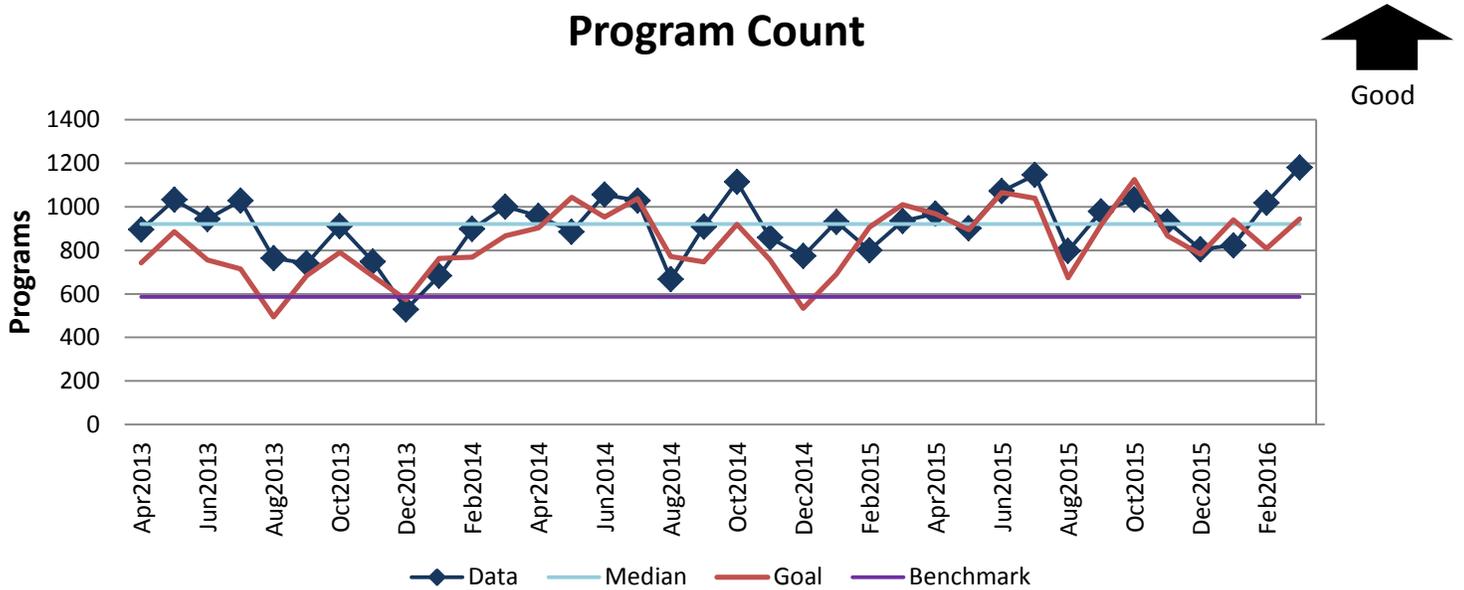
Process: Library Programs

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 2011-2012 Total = 8,727 Goal: By July 31, 2016 increase by 1% over 2014-15 from 10,963 to 11,073 Benchmark: 7,032/yr=Top 25% of 19 PLDS libs with ann. exp. \$15M - \$19M (LFPL=\$17.1M)	Data Source: LFPL Monthly Report Goal Source: LFPL Strategic Plan Benchmark Source: PLAmetrics.org PLDS Data (2015)	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Monthly count of programs offered Why Measure: To continually increase the number of programs offered Next Improvement Step: Increase number of programs and publicize better

How Are We Doing?

Apr2015-Mar2016 12 Month Goal	Apr2015-Mar2016 12 Month Actual		Mar2016 Goal	Mar2016 Actual	
11,030	11,660		944	1,181	
Programs	Programs		Programs	Programs	

Program Count



Root cause analysis is not necessary because there is no gap between the goal and current performance.